



06 May 2024 Dinsdale

Community Link

DAWN ALMA NANAYAKKARA 69B Massey Street Frankton Hamilton 3204

Client number 397-049-518

Dear Dawn

We would like to take this opportunity to make sure your details are correct. It's important that we have the right details so that you are not underpaid or overpaid. To explain some of the terms we use we've enclosed a leaflet which you may find helpful.

If the information we have about you is correct, you don't have to do anything.

The Disability Allowance helps with extra costs of your medical condition. If any of your costs listed below have stopped, increased or decreased or if you have any new costs, please let us know as soon as possible. The current costs we have included are:

Expense / Item Amount How often expense paid

Prescription Charges \$85.00 Yearly Medical Fees \$135.00 Yearly

Please check the following details to make sure they are correct. These details are as at 06 May 2024.

Relationship Status: Your partner is MANEL JAYANTHA

NANAYAKKARA

You get other income from: Nil

Your partner's other income: Nil

Is the information above correct? If not, please call us on our NZ Super line 0800 552 002 or contact your local Work and Income service centre.

You should also tell us if you:

have changes to personal details (such as name, address or bank account number)



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- have changes to your living situation (such as getting married, starting or ending a de facto relationship with someone of the same or opposite sex, entering or ending a civil union, separation, cease living alone, change in the number of children supported, change in accommodation costs)
- have changes to your income or financial circumstances
- become self employed / start to run a business
- are admitted to or discharged from hospital
- have been granted an overseas pension
- intend to travel overseas
- are imprisoned / held in custody on remand
- start / finish part-time or full-time study
- have any other change that may affect your benefit entitlement or rate.

If you have any questions or want any help with this, please call us on our NZ Super line 0800 552 002. If you are deaf, hearing impaired or find it hard to communicate by phone, you can send a message to our Deaf Link free-fax 0800 621 621.

When you call please tell us your client number 397-049-518. This will help us give you a better service.

Occasionally we would like to email seniors-related information to our clients, such as annual increases to superannuation rates or SuperGold Card updates. Visit our seniors website www.seniors.msd.govt.nz and register your email address with us to receive information updates.

Yours sincerely

KERRY AITKEN

Manager Client Service Delivery



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Words we use

THIS EXPLAINS SOME OF THE WORDS WE MAY HAVE USED IN YOUR LETTER

Accommodation costs

Accommodation costs are what you pay for where you live now. These are:

- rent
- board
- · homeowner costs including:
 - mortgage
 - local authority rates
 - water rates (local authority or private company)
 - house insurance premiums (excluding contents)
 - essential repairs and maintenance costs to your home
 - mortgage protection insurance or life insurance (where this is compulsory for the mortgage)
 - body corporate fees
 - 'Licence to occupy' in a retirement village
 - paying off a deposit if it's in your 'rent to buy' contract.

Cash Assets

Cash assets are any items of value that can be easily changed into cash. For example:

- money in bank accounts, including fixed and term deposits with any bank, friendly society, credit union, or building society
- shares, stocks, debentures, bonus bonds and other bonds
- · money invested with or lent to any bank or other financial institution
- money withdrawn from a KiwiSaver scheme
- · the net equity held in any property or land not used as your home
- mortgage investments and other long term loans
- bills of exchange or promissory notes
- your share in any partnership
- pre-paid funeral expenses (in some circumstances).

Cash assets don't include:

- the home that you live in and the land it's on
- personal effects
- a motor vehicle mainly used by you for private use
- a caravan, boat or other vehicle with a net equity less than \$2,000 or used by you or a member of your family to live in
- funds held in KiwiSaver and other retirement schemes (unless you are able to withdraw them).



Dependent children

Dependent children are aged 18 or younger, live with you as a member of your family and are supported financially by you. This may include stepchildren, children at

boarding school, grandchildren / mokopuna and whängai children.

If you are caring for children who are not your own you may be able to get other assistance.

Income

Income is any money you or your spouse / partner get. Some examples of income are:

- Wages or Salary
- Termination pay
- Redundancy pay
- Accident compensation (e.g. ACC)
- Income Insurance (replacement/protection)
- Farm or business income
- Payments from self-employment or contract work
- Interest from savings, investments or bonds
- Dividends from shares, unit trusts or managed funds
- Income from rents
- Payments from Boarders or flatmates
- Child Support payments
- Other Income for a child
- Maintenance payments
- Payments from a former partner
- Student Allowance, scholarship or Student Loan living costs payments
- Overseas pension, benefit or allowance payments
- Other superannuation or retirement scheme income (government or private)
- Income from an estate, if you have inherited any money
- Income from trusts
- Other

Living situation

If you get New Zealand Superannuation or Veterans Pension and are living on your own, you may be able to get the single Living Alone rate. You may still get this if you:

- live with a child under the age of 18 (even if the child is working)
- live with a dependent child aged 18 that is still at school or a tertiary institution in the year in which they turn 18
- have a visitor staying with you for less than 13 weeks in any 26 week period.

Relationship status

We need to know your relationship status so we can pay you the correct amount. We need to know whether you have a spouse / partner or are single. If you are not sure what your relationship status is, please talk to us.

If you have any questions, or want any help with this, please call us using the contact number provided in your letter. If you are deaf, hearing impaired or find it hard to communicate by phone, you can send a message to our Deaf Link free-fax 0800 621 621.